FEMP'S STRATEGIC COMMUNICATIONS APPROACH

Development of a Process to Design and Implement a FEMP-Wide Plan

Federal Energy Management Advisory Committee

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GOALS

- Respond more effectively to quick response tasks
- <u>Expand</u> FEMP's database of Federal customers and stakeholders
- Create mutually beneficial NGO partnerships
- Develop targeted communications plan using specific communications vehicles
- Measure impact of FEMP's activities on Federal customers and stakeholders

- Federal agency organizational "profiles" to <u>link</u> energy to agency missions
 - Examined 18 Federal agencies
 - Prepared database of key decision makers
 - Prepared database of facility contacts and coordinators nationwide

- Non-governmental "profiles" to <u>identify partnership</u> <u>opportunities</u>
 - Examined over 150 NGOs
 - Identified energy and environmental program activities
 - Prepared database of key contacts

Process - Phase I

- Media "profiles" to <u>identify new information dissemination</u> <u>networks</u>
 - Examined almost 400 media outlets
 - Identified outlets covering National Energy Plan and other energy/environmental issues
 - Prepared database for electronic and traditional mailings to: newspapers, industry/trade publications, NGO journals and newsletters, business magazines, wire services, and NGO web sites

Created "Master Planning Calendar" - includes information on EERE-sponsored activities:

- > Outreach campaigns and related events
- Meetings and Events (e.g., Energy 2002)
- > Training, Education, and Technical Assistance
- Publications

Master Planning Calendar

- Serves as in-house management tool
- Updated monthly listed on FEMP website
- Sorted by date, sponsor, region
- Hyperlinked to activity-related web sites

PHASE II

Recommended next steps:

- Develop project- and program-specific communications plans
- Coordinate Federal energy management activities with other EERE program offices
- Access other EERE office contacts/mailing lists
- Establish "formalized" NGO partnerships based on OIT approach